

Information for refugees

Transfer to Greece



Arrival in Greece after transfer under AMM Regulation

You usually arrive at the airport in Athens. Your first contact is the border police; tell them that you want to apply for asylum. The border police will examine whether you have already lodged an asylum application. Then you must report to the Asylum Service. Ask the police at the airport which regional unit of the Asylum Service is responsible for you.

The foreigners' registration office in Germany gave you a travel document (laissez-passer); that document specifies which authority in Greece you must report to.

To lodge your asylum application, you must make an appointment online:

https://asylum.migration.gov.gr/international-protection-registration/registration_appointment?lang=en

You can register at a reception centre in Diavata (Thessaloniki region) or Malakasa (Athens region). Afterwards, you will receive the Asylum Seekers Card. There are long waiting times before you are registered.

Greek Asylum Service

Tel. +30 210 69 88 500

Hotline for asylum seekers: tel. +30 210 69 88 660

Addresses of regional offices: www.migration.gov.gr/en/gas/dioikisi/



Accommodation

You can only be placed in a reception centre when you have been registered as an asylum seeker. In the meantime, turn to local contacts or organisations. You can look for services offering help here: <https://greece.refugee.info/en-us/service-map>



Health care

To gain access to health care, you need a social security number (PAAYPA). Without the social security number, go to a hospital or to Médecins du Monde (MdM) www.mdmgreece.gr/en/ or Praktis www.praksis.gr/en in case of emergency.

If you require medical treatment, bring your medical records as well as translations if possible. This facilitates the further treatment in Greece.



Vulnerable persons

Contact the social workers at the reception centre if you require special assistance, e.g. because you are ill. If you are a woman who has experienced violence, contact the following organisation:

KETHI

Tel. +30 210 38 98 000

Hotline 15900

E-mail: kethi@kethi.gr

www.kethi.gr/symboyleytika-kentra



Advice and support in Greece

Greek Asylum Service

Hotline for asylum seekers: tel. +30 210 69 88 660

Information on the asylum procedure:
www.migration.gov.gr/en/

Athens Coordination Center for Migrant & Refugee issues (ACCMR)

Services for migrants, refugees and vulnerable persons in Athens:

www.accmr.gr/en/services/

Refugee.info

Information for refugees:
<https://greece.refugee.info/en-us>

Search for local organisations and services offering help: <https://greece.refugee.info/en-us/service-map>

Mobile Info Team

www.mobileinfoteam.org/information-on-asylum

Inquiries via WhatsApp message

English: +30 694 828 5026

Arabic: +30 694 222 2535

Farsi/Dari: +30 694 228 8922

Urdu: +30 694 828 5104

French/Kurdish: +30 694 828 5102



Legal advice in Greece

Greek Council for Refugees

Solomou 25

Tel.: +30 210 3800990-1

E-mail: gcr1@gcr.gr

www.gcr.gr/en/

www.gcr.gr/en/gcr-helpline/

Equal Legal Aid (ELA)

Tel. +30 697 001 7915

E-mail: contact@equallegalaid.org

www.equallegalaid.org/contact/

European Lawyers in Lesbos ELIL

Leof. Alexandras 40, Athens

WhatsApp/tel.: +30 6947208773

E-mail: athens@europeanlawyersinlesvos.eu

Further contacts in Thessaloniki, Lesbos and Samos:

www.europeanlawyersinlesvos.eu/contact

Equal Rights Beyond Borders

Akadimias 84

10678 Athens

Tel. +30 698 196 5653

E-mail: athens@equal-rights.org

www.equal-rights.org/

Publisher:

Raphaelswerk e. V.

Adenauerallee 41, D-20097 Hamburg

Telephone: +49 40 248442-0

dublin@raphaelswerk.de

www.raphaelswerk.de/dublin

As part of the project "Multiplier activity with regard to advice and support for refugees who are returned to the country of first entry".

Gefördert vom:



Bundesministerium
für Bildung, Familie, Senioren,
Frauen und Jugend

Information for refugees



Return to Greece for recognised refugees

Had you already been granted international protection status in Greece before you came to Germany, i.e. have you been recognised as a refugee there or do you have subsidiary protection status?

When you return to Greece, you must extend your residence permit if it has expired. If you had not yet received a residence permit before your departure, you must apply for a new one.



What you can do before your departure:

Coordinate your departure with the competent foreigners' registration office in Germany.

Make sure you have valid Greek travel and residence documents. When they expire, you can apply for an extension by e-mail:

- Residence permit (ADET):
www.migration.gov.gr/en/gas/aitoyntes-kai-dikaioychoi/adeies-diamonis/
- Travel document:
www.migration.gov.gr/en/gas/aitoyntes-kai-dikaioychoi/taxidiotika-eggrafa/

Further steps must be taken in Greece in person.

If possible, arrange accommodation in Greece, at least for the first few days after arrival. For example, stay with friends or family or in a hostel. Expect long waiting times until you can obtain all the necessary documents in Greece and, for example, you can take up work.

If you were recognised in Greece less than 2 years ago, you may be eligible for the support programme HELIOS+ and the bridging project. Contact BAMF and/or IOM Greece for more information.

Information on the Greek-German bridging project

German Federal Office for Migration and Refugees (*Bundesamt für Migration und Flüchtlinge*, BAMF)

Referat 91D

E-mail: Bridging-project@bamf.bund.de

Post: Frankenstraße 210, 90461 Nürnberg

Information on the integration programme HELIOS+ for recognised refugees

IOM Greece

E-mail: iom_helios_info@iom.int

Addresses of regional HELIOS+ centres:

<https://greece.iom.int/helios>

Telephone and telegram:

+30 6949333553 (Arabic)

+30 6949072575 (English, French)

+30 6949076750 (Farsi)

+30 6951084867 (Greek, Ukrainian)

+30 6957211015 (Somali)



Arrival in Greece

When you arrive at the airport, the Greek police will establish your identity. Subsequently, you can leave the airport. Usually, you are not informed of the administrative matters you have to deal with. You will not receive any information about competent authorities or accommodation, either.



Your first steps:

- Apply for issue or extension of residence permit (ADET): www.migration.gov.gr/en/gas/aitoyntes-kai-dikaioychoi/adeies-diamonis/
- Apply for issue or extension of travel document: www.migration.gov.gr/en/gas/aitoyntes-kai-dikaioychoi/taxidiotika-eggrafa/
- Apply for social security number (AMKA): www.amka.gr/
- Apply to tax office (DOY) for tax number (AFM): www.aade.gr/en/contact-0
- Open a bank account
- Contact IOM (see above), local integration centre KEM and NGOs

Migrant Integration Centers (KEM)

Mezonos 45, Athens

Tel. +30 2105246722, e-mail: kem@athens.gr

Other towns: www.migration.gov.gr/en/migration-policy/integration/drasis-koinonikis-entaxis-se-ethniko-epipedo/kentra-entaxis-metanaston/

Mobile Info Team

www.mobileinfoteam.org/information-on-asylum

Inquiries via WhatsApp message

English: +30 694 828 5026

Arabic: +30 694 222 2535

Farsi/Dari: +30 694 228 8922

Urdu: +30 694 828 5104

French/Kurdish: +30 694 828 5102

Refugee.info

Informationen für Geflüchtete:

<https://greece.refugee.info/en-us>

Suche nach Organisationen und Hilfsangeboten vor Ort:

<https://greece.refugee.info/en-us/service-map>



Health care

To gain access to health care, you need a social security number (AMKA). Without the social security number, go to a hospital or to Médecins du Monde (MdM) www.mdmgreece.gr/en/ or Praksis www.praksis.gr/en in case of emergency.

If you require medical treatment, bring your medical records as well as translations if possible. This facilitates the further treatment in Greece.



Vulnerable persons

If you are a woman who has experienced violence, contact the following organisation:

KETHI

Tel. +30 210 38 98 000

Hotline 15900

E-mail: kethi@kethi.gr

www.kethi.gr/symboleytika-kentra

Publisher:

Raphaelswerk e. V.

Adenauerallee 41, D-20097 Hamburg

Telephone: +49 40 248442-0

dublin@raphaelswerk.de

www.raphaelswerk.de/dublin

As part of the project "Multiplier activity with regard to advice and support for refugees who are returned to the country of first entry".

Gefördert vom:



Bundesministerium
für Bildung, Familie, Senioren,
Frauen und Jugend