

## Information for refugees

# Transfer to Croatia under Dublin Regulation



### Arrival in Croatia after transfer under Dublin Regulation

You usually arrive at the airport in Zagreb. Your first contact is the border police. Tell them that you want to apply for asylum. The border police will examine whether you have already lodged an asylum application. If not, you will be registered as an asylum seeker. Ask for written confirmation of this registration.

Then you must report to a reception centre, either in Zagreb (Porin) or in Kutina. The border police will give you a written notice showing the address. The notice also specifies the date by which you must report there. Usually, you must organise the trip to the reception centre yourself at your own expense.



### Accommodation

As an asylum seeker, you will be accommodated in a reception centre for the duration of the asylum procedure. Food and financial support will be provided there.



### Health care

Asylum seekers receive any medically necessary treatment at the reception centre.



### Vulnerable persons

Vulnerable persons and families with small children are supposed to be accompanied to the reception centre after arrival at the airport. Contact the social worker at the reception centre if you require special assistance, e.g. because you are ill, have small children, are pregnant or suffered violence.



### If you have already been granted protection status in Croatia

Were you already entitled to international protection in Croatia, i.e., are you a recognised refugee there or are you entitled to subsidiary protection? Contact the Croatian Ministry of the Interior if you have no valid residence permit any longer. Go to the police at your place of residence to apply for issue or extension of your residence permit.

You must find accommodation yourself. As a recognised refugee, you cannot be placed in a reception centre for asylum seekers. In case of emergency, contact the social welfare service at your last place of residence and ask for a homeless shelter.



### Special notes

If you require medical treatment, bring your medical records as well as translations if possible. This facilitates the further treatment in Croatia.

Ask for confirmation of your registration as an asylum seeker at the airport.

## Information on the asylum procedure in Croatia

### Information for people seeking international protection in Croatia

[www.hpc.hr/en/2025/02/04/22553](http://www.hpc.hr/en/2025/02/04/22553)

(Croatian Law Centre, Croatian Ministry of the Interior and UNHCR)

### Asylum in Croatia

[www.help.unhcr.org/croatia/homepage/asylum-in-croatia](http://www.help.unhcr.org/croatia/homepage/asylum-in-croatia) (UNHCR)

## Legal advice in Croatia

### Hrvatski pravni centar (HPC) Croatian Law Center

Bednjanska 8a, 10000 Zagreb

Tel: +385 1 4854-934

E-mail: [hpc@hpc.hr](mailto:hpc@hpc.hr)

[www.hpc.hr/](http://www.hpc.hr/)

### Centar za mirovne studije Centre for Peace Studies (CPS) Free Legal Aid and Info Point

Selska cesta 112c, Zagreb

Appointments by calling +385 91 3300183

or by e-mail: [legal@cms.hr](mailto:legal@cms.hr)

[www.cms.hr/en/free-legal-aid-and-info-point](http://www.cms.hr/en/free-legal-aid-and-info-point)

## Further contacts in Croatia

### Jesuit Refugee Service (JRS)

Centar za integraciju izbjeglica SOL

Tel. +385 98 979 2298

E-mail: [info@jrs.hr](mailto:info@jrs.hr)

[www.hrv.jrs.net](http://www.hrv.jrs.net)

### Are you Syrious?

Božidara Magovca 165, 10000 Zagreb

Tel. +385 1 205 2843

E-mail: [aysinfo@areyousyrious.eu](mailto:aysinfo@areyousyrious.eu)

[www.areyousyrious.eu](http://www.areyousyrious.eu)

Facebook: [www.facebook.com/areyousyrious](https://www.facebook.com/areyousyrious)

Instagram: [www.instagram.com/areyousyrious.ays](https://www.instagram.com/areyousyrious.ays)

### One Stop Shop of the City of Zagreb

Welcome Centre for asylum seekers,  
beneficiaries of protection and foreign workers

Petrinjska ulica 31, Zagreb

Tel: +385 1 7001974

Mobile: +385 91 1622129

E-mail: [integracija.stranaca@zagreb.hr](mailto:integracija.stranaca@zagreb.hr)

[www.zagreb.hr/en/centar-dobrodoslice/200866](http://www.zagreb.hr/en/centar-dobrodoslice/200866)

Publisher:

### Raphaelswerk e. V.

Adenauerallee 41, 20097 Hamburg

Telefon: +49 40 248442-0

[dublin@raphaelswerk.de](mailto:dublin@raphaelswerk.de)

[www.raphaelswerk.de/dublin](http://www.raphaelswerk.de/dublin)

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